

WHEN PACKING IS DAMAGE:

Transport per post

Make show out certificate from postman.
Damages you have to report at the post within 24 hours.

Transport per spedition

You have to pack out with the LKW-driver and the driver have to certificate the damage on the consignment note or on the pack certificate.
Damages you have to report at the spedition within 4 days.

WHEN PACKING IS O.K. , BUT THE CONTENTS IS DAMAGE:

Transport per post

At once you have to inform the postman and then the postman have to visit to the packet and he must take a existence stock.
Damages you have to report at the post within 24 hours.

Transport per spedition

At once you have to inform the spedition and you have to apply for take a existence stock.
The certification of damage must be on the consignment note.
Damages you have to report at the spedition within 4 days.

HOW DO YOU TAKE IT RIGHT ?

1. In any case don't change the product, or the packing.
2. Don't use the product.
3. You have to report the firm of transport.
4. You have to report for us.
5. And than we need:

POST TRANSPORT: The take of existence stock from the post.

SPEditionS TRANSPORT: Consignment note with the take of existence stock of the spedition.

ELEKTRICAL THINGS WE DON'T EXCHANGE !